

Dear Customer,

Excess flow valves (EFV's) which are safety devices installed on natural gas distribution pipelines are currently required for all new or replaced gas service lines serving single family residences.

The Department of Transportation, effective April 2017, has expanded this requirement to include new or replaced branched service lines serving multi-family residences and small commercial entities whose consuming volumes do not exceed 1000 Standard Cubic Feet per hour (SCFH). It also requires the use of either manual service line shut-off valves or EFV's for service lines exceeding 1000 SCFH.

EFV's are mechanical shut-off devices that can be installed in the gas pipe running to the gas meter at your property (the "service line") An EFV is designed to stop the flow of gas if the service line is broken, for example, by an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury and/or property damage.

EFV's are not designed to close if a leak occurs beyond the gas meter (on house piping or appliances). EFV's also may not close if the leak on the service line is small.

You, as an existing customer, have the right to request the installation of an EFV on your existing service line at a cost of \$250.00. We will install the EFV and repair your yard as best we can but we will not re-sod your yard.

If you would like to have an EFV installed on your gas service line at a cost of \$250.00, please call our office at ~~901-877-6236~~.

731-645-7928

Respectfully,

Chris Grissom
Gas Supervisor
Selmer Utility Division

